

Birthday Party Terms & Conditions

1. Group Size & Supervision

- Minimum of 10 children, maximum of 30 children per party
- 2 supervising adults are free per 5 children
- Any extra adults will be charged £10.95 per person, up to a maximum of 10 adults in a party.

2. Payment Terms

- A 25% non-refundable deposit is required upon confirmation of your booking
- The final group numbers and any charges must be confirmed two weeks before the visit. The final balance is due at this time via BACs payment, details of which will be provided on the invoice you receive.
- Charges will be based on the confirmed numbers provided at the two week deadline.

3. Cancellation Policy

If you need to cancel your visit, please notify us as soon as possible by calling 01626 890243 or emailing bookings@powderham.co.uk

Our cancellation terms are as follows:

- Cancellations made more than 2 weeks prior to the visit will receive a full refund
- Cancellations made 1-2 weeks prior to the visit will receive a 50% refund
- Cancellations made less than 1 week prior to the visit are non-refundable
- We reserve the right to cancel bookings if required for business operations. In such instances, a full refund will be issued.

4. Catering

- Lunch boxes will include sandwiches, crisps, fruit, and juice cartons
- Dietary requirements: We must be notified at least 2 weeks prior to your visit
- Lunch request: Party organisers must inform if lunch is required at the time of booking
- We do not provide birthday cakes

5. Liability

- Visitors enter Powderham at their own risk, as it is a historic site with potential safety hazards
- Personal belongings are the responsibility of visitors at all times
- Please be aware we are working estate and we do have uneven surfaces